

MEERMIN

MALLORCA

HANDMADE GOODYEAR SHOES

RETURNS FORM

Name: Order ID:

Email address:

Phone number:

Possible Reasons & Codes:

1 - Bigger than expected

2 - Smaller than expected

3 - Not what I expected

4 - Damaged goods

5 - Incorrect items delivered

6 - Others

1.- EXCHANGE

Original Item	New Item	Reason code

Please let us know via email at info@meermin.es what you'd like us to prepare for your exchange in order to accelerate the process.

2.- RETURN / REFUND

Item	Reason code

Please note that items must be in new & unworn condition, used items are non-returnable/non-refundable & packages will be shipped back at customer's responsibility.

RETURNS PROCEDURE

1.- Prior to shipping your items back, please email us at info@meermin.es, with the reason of the returning & what you'd like us to prepare for you, a new style/size or a refund.

2.- **Once the return has been approved by Meermin**, please fill out this form and include it into the parcel.

3.- Ship the items using **NATIONAL POST** to the following address, clearly marking the box as **'Devolución a remitente'**:

ATT: Returns
Meermin Mallorca Shoes
Carrer Sabaters 27 (Pol. Industrial Ca'n Matzarí)
07300 INCA
SPAIN

For any other help or assistance please do not hesitate contacting us at info@meermin.es

COMMENTS